Technical Service BULLETIN

December 24, 1999

Title: **YEAR 2000 READINESS DISCLOSURE**

All Models

Introduction

Based upon information we have obtained from our suppliers, 1 all factory-installed systems in Toyota cars, sports utility vehicles and trucks distributed and/or sold by Toyota ("Vehicles")² will not be affected by the change of date from 1999 to the year 2000.

Toyota anticipates no problems with past, current or future Toyota brand vehicles or Genuine Toyota parts and accessories regarding year 2000 readiness. We hope the following information is helpful to you.

Please contact our Customer Service Department at 1-800-331-4331 should you have any other questions.

Applicable Vehicles

All Models

Warranty

WARRANTY STATEMENT WITH RESPECT TO TOYOTA BRAND VEHICLES

Toyota is pleased to confirm that the manufacturer's limited express warranty and Toyota's powertrain warranty warrant that all factory-installed systems in new Vehicles and Toyota Certified Used Vehicles shall be free of any defect arising solely due to a change in date from the year 1999 to the year 2000.3

With respect to Vehicles no longer covered under such Toyota limited express warranty, Toyota is not aware of any operational safety or functional impact the year 2000 date change would have upon any factory-installed system in Toyota Vehicles. Should Toyota become aware of any material impact to the operational safety or functionality of such systems, Toyota shall publish such information promptly.

WARRANTY STATEMENT WITH RESPECT TO GENUINE TOYOTA PARTS AND **ACCESSORIES**

Toyota is pleased to confirm that the manufacturer's limited express warranty warrants that all new Toyota Genuine Parts and Accessories shall be free of any defect arising solely due to a change in date from the year 1999 to the year 2000. ³

With respect to products no longer covered under a Toyota limited express warranty, Toyota is not aware of any operational safety or functional impact the year 2000 date change would have upon such products. Should Toyota become aware of any material impact to the operational safety or functionality of such a product, Toyota shall publish such information promptly.

³ Please refer to terms of limited express warranty for disclaimers, limitations and restrictions.



¹ Toyota relies on the statements made by its suppliers and has not independently verified such information.

² Vehicles includes alternative fuel vehicles.

Parts & GENUINE TOYOTA PARTS AND ACCESSORIES Accessories

Based upon information we have obtained from our suppliers,¹ all new Genuine Toyota Parts and Accessories will not be affected by the change of date from 1999 to the year 2000.

DEALER-INSTALLED AND OTHER THIRD PARTY-INSTALLED SYSTEMS/PRODUCTS

Our dealers and distributors may sell and/or install products that are not Genuine Toyota Parts and Accessories. Toyota can only determine the Year 2000 readiness status of Genuine Toyota Parts and Accessories. Therefore, the above statements do not apply to products that are not Genuine Toyota Parts and Accessories or were not installed by the factory. We encourage you to contact your dealer or other relevant third party regarding products installed on your Toyota vehicle(s) that are not Genuine Toyota Parts and Accessories and/or were not installed by the factory to determine any Year 2000 issues associated with those products.

¹ Toyota relies on the statements made by its suppliers and has not independently verified such information.